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ROBERT K. KELNER

October 25, 2013

Mark D. Marin
Deputy Staff Director for Oversight
Committee on Oversight and Government Reform
U.S. House of Representatives
Washington, D.C. 20515

Dear Mark:

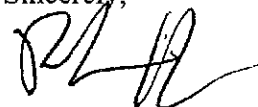
On behalf of our client Microsoft Corporation ("Microsoft"), this letter responds to Chairman Issa's letter to Steve Ballmer, chief executive officer of Microsoft, dated October 22, 2013. Microsoft appreciates the opportunity to respond to the Chairman's questions concerning issues related to the HealthCare.gov website and implementation of the Affordable Care Act.

As discussed with you yesterday, Microsoft has endeavored to gather information very quickly in response to the Chairman's letter, particularly in light of the Chairman's request that the company reply by today. Based on the extensive though time-constrained review we have conducted to date, to the best of our knowledge no Microsoft employee has provided technical services or technical advice to the federal government or federal contractors concerning the challenges associated with the launch of the HealthCare.gov website.

Microsoft representatives have, after October 1, 2013, had limited contacts with officials in the Executive Office of the President and the Department of Health and Human Services regarding the HealthCare.gov website, in which Microsoft offered to provide its technical expertise and assistance. There have also been limited contacts, after October 1, 2013, between Microsoft employees and employees of contractors involved in the development of the HealthCare.gov website, during which Microsoft offered to provide technical expertise and assistance. Again, to the best of our knowledge, no Microsoft employee has provided such services.

If you have any questions concerning this letter, please let me know. If we obtain additional information that changes our understanding as described above, we will contact you promptly.

Sincerely,



Robert K. Kelner